

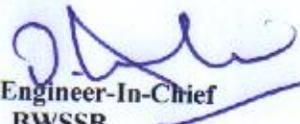
BANGALORE WATER SUPPLY & SEWERAGE BOARD

Clearing of Blockage of Under Ground Drainage (UGD) Pipe Lines and replacement of Damaged / missing Manhole Cover.

Days	Task
One	<p>Complaint for clearing the Blockage of Under Ground Drainage (UGD) Pipe Lines and replacement of Damaged / missing Manhole Cover will be received at</p> <ol style="list-style-type: none">1. Concern subdivision office / Service Station2. At 24 x 7 call Centre, BWSSB with Telno. 080-22238888.3. Through Sakala, GOK. <p>The complaint received will be transmitted to concerned Assistant Engineer of the Service Station on the same day.</p>
Two	<p>The Assistant Engineer will inspect and assess the nature of the problem and he will take action to clear the blockage or overflow of manholes by utilizing Sewer cleaning Jetting & sucking machine or replacement of damaged / missing manhole covers.</p>
Three	<p>If the problem is not cleared on 2nd day, action will be taken to clear the blockage by engaging required men and materials and the problem will be solved and complaint will be closed.</p>


Additional Chief Engineer
(Maintenance)-I

Additional Chief Engineer
(Maintenance)-II


Engineer-In-Chief
BWSSB